

SHIVAM SHARMA

Associate Product Manager · AI Products

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SUMMARY

Final-year Computer Science student and builder-PM who defines and ships AI-first products end to end — discovery and PRDs through hands-on development with React, Electron and LLM integrations, then instrumentation of what users actually did. Has led a 10-person build, delivered for a paying client, and shipped a platform that processed 4,000+ real submissions. Seeking an Associate or Technical Product Management role where product judgment and technical depth compound.

CORE SKILLS

Product: Product Discovery, User Research, PRD Authoring, User Stories & Acceptance Criteria, Feature Prioritization (RICE), Roadmapping, MVP Definition, Stakeholder & Client Management, KPI Definition, Agile & Scrum

AI Product: LLM Integration, AI Workflow Design, Prompt Engineering, Voice Interfaces, Context-Aware Systems

Data: SQL (JOINS, CTEs, Window Functions), Python (pandas, matplotlib, NumPy), Metabase, Mixpanel, Funnel & Cohort Analysis, Retention Analysis, A/B Testing, EDA

Technical: React, Next.js, TypeScript, JavaScript, Python, Electron, Supabase, Prisma, REST APIs, Git

Tools: Jira, Notion, Jupyter, Google Looker Studio

PRODUCT EXPERIENCE

Software Developer Intern — Docmize (AI Hospital Management System)

[MONTH] 2026 – Present

- Build frontend interfaces and dashboards for an AI-integrated hospital management system covering appointments and patient workflows.
- Translate product requirements into modular, scalable healthcare workflows and AI-assisted user experiences.
- Work within an existing engineering team and codebase, coordinating with backend and design.

Freelance Product Developer — ServiceHub Private Limited (Services Marketplace)

[MONTH] 2026 – Present

- Sole developer on a paid client engagement, building an on-demand marketplace connecting customers with local service providers.
- Elicited requirements directly from the client and scoped an MVP deliverable within a fixed budget and timeline, negotiating trade-offs directly.
- Architected a single role-based application serving distinct customer and service-provider experiences, plus a separate admin panel for operations.
- Owned the full delivery cycle: requirements, architecture, build, deployment and handover.

Founder & Product Engineer — CuteHelper (AI Desktop Companion)

Feb 2026 – Present

- Own end-to-end product direction for a transparent, always-on-top desktop AI companion built to cut context switching for students and knowledge workers.
- Ran product discovery and used a RICE framework to scope the MVP to the two highest-impact workflows; authored the PRD, user stories, acceptance criteria and system architecture.
- Chose a voice-first interaction model over a chat window and implemented it with Electron, React, TypeScript, Groq Whisper and LLaMA 4 Scout (vision).
- Instrumenting follow-up rate, average query length and response gap to test where the “teach, don’t do” loop breaks down in real usage.

Independent Product Work — Case Studies & Certification

Jan 2025 – Jan 2026

- Published two end-to-end product case studies covering problem discovery, user research, opportunity sizing, competitive analysis and feature prioritization, alongside final-year coursework and the product management certifications listed below.

Product Manager — UrbanIQ (Institutional Complaint & Document Management Platform)

Jan 2024 – Dec 2024

- Led a 10-person team building an AI-assisted complaint and document management platform for institutional workflows, with 4,000+ submissions processed in live use.
- Reconciled requirements across 3 distinct user roles (requester, handler, administrator) into 15+ prioritized user stories with acceptance criteria.
- Owned the roadmap from PRD through deployment, drove AI-based complaint classification to auto-route submissions, and cut resolution time 30% in load testing by reordering the approval workflow.
- Ran EDA on 4,000+ submissions (Python, pandas, Metabase), surfacing SLA breaches by department and resolution-time bottlenecks, and fed findings back into prioritization.

EDUCATION

B.Tech, Computer Science & Engineering — I.K. Gujral Punjab Technical University | Expected August 2026

CERTIFICATIONS

Google Project Management Professional Certificate (Coursera) · Electronic Arts Product Management Job Simulation (Forage) · Machine Learning Training (Internshala)