

SHIVAM SHARMA

Associate Product Manager | AI Products

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PROFESSIONAL SUMMARY

Final-year Computer Science student and builder-PM transitioning into Associate PM roles and program management apprenticeships. I define and ship AI-first products from end to end—starting with discovery and PRDs, executing hands-on development, and instrumenting analytics to track actual user behavior. Demonstrated success leading a **10-person** cross-functional team, delivering a scoped MVP for a paying client, and launching an AI platform that processed **4,000+** live submissions. Seeking a role where product judgment and technical execution compound.

CORE SKILLS

Product Management: Product Discovery, PRD Authoring, RICE Prioritization, Agile/Scrum, MVP Scoping, Stakeholder Management, User Stories & Acceptance Criteria.

Data & Analytics: SQL, Python (pandas), Mixpanel, Metabase, Cohort & Retention Analysis, A/B Testing, Exploratory Data Analysis (EDA).

Technical Strategy: AI/LLM Integration, Prompt Engineering, React, TypeScript, Next.js, API Integration, Voice Interfaces.

PRODUCT EXPERIENCE

Docmize (AI Hospital Management System) | Junior Software Developer Intern Feb 2026 – May 2026

- Translated complex healthcare requirements into scalable workflows, designing AI-assisted user experiences across **3 core clinical modules**.
- Optimized cross-functional alignment by defining clear frontend/backend API handoff protocols, achieving **100% on-time feature delivery** across engineering sprints.
- Streamlined clinical staff onboarding and task flows, reducing interface navigation steps across **100%** of daily hospital personnel touchpoints.

ServiceHub Private Limited | Freelance Product Consultant Jan 2026 – Feb 2026

- Elicited requirements directly from a paying client, delivering a complete dual-sided marketplace MVP **100% on schedule** and within a strict fixed budget.
- Negotiated critical feature trade-offs to reduce initial development scope by **~30%**, successfully meeting tight client time-to-market constraints.
- Owned the full product lifecycle across **3 distinct user personas** (customers, service providers, operations) from discovery through sprint execution and final client handover.

CuteHelper (AI Desktop Companion) | Founder & Product Lead Feb 2026 – Present

- Led product discovery on context-switching friction, applying the RICE framework to cut scope down to **2 high-impact workflows** and optimize development effort.
- Authored full PRDs, user stories, and acceptance criteria for a voice-first interaction model targeting a **<2 second** query-to-response cycle.
- Instrumented Mixpanel product analytics across **100%** of core user touchpoints to evaluate follow-up rates, query lengths, and response gaps.

UrbanIQ (Institutional Management Platform) | Product Manager Jan 2024 – Dec 2024

- Cut SLA complaint resolution time by 30%** by conducting exploratory data analysis (EDA) on **4,000+ records** in Python to pinpoint system bottlenecks.
- Led a **10-person cross-functional team** to build and launch an AI-assisted institutional complaint platform, successfully processing **4,000+ live user submissions**.
- Authored **15+ prioritized user stories** with complete acceptance criteria, balancing conflicting requirements across **3 distinct stakeholder roles** with zero delivery delays.

EDUCATION & CERTIFICATIONS

I.K. Gujral Punjab Technical University — B.Tech, Computer Science & Engineering Expected Dec 2026

Certifications: Google Project Management Professional, Electronic Arts PM Job Simulation, Internshala Machine Learning.